



R.V.R. Elettronica S.r.l. - Via del fonditore 2/2 c – 40138 Bologna – (Italy) Tel.
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 Web Site: www.rvr.it - Reg. Impr. e Cod. Fisc./Part. IVA 02124450376
 R.E.A. BO 252844 – Pos. Mec. Bo 9077 - Capitale Sociale Int. Versato EUR 210.000

RMA – RETURN MATERIAL AUTHORIZATION

* Mandatory field – Please fill in this form and send it to: by E-mail customerservice@rvr.it -by Fax +39 051 6011104

IMPORTANT: In case that the repair cost estimate is not accepted by the customer or the equipment is not repairable due to its general conditions, € 60.00 + VAT will be charged for the management, plus the shipping costs of returning the device.

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|--|--|--------------------------------------|--|
| To be filled in by Customer | | | |
| * PROPERTY OF (Company name and address) | | | |
| TECH.ASSISTANCE (Company name and address) | | | |
| * Contact person | | *Contact (E-mail, Phone) | |
| *Model | | * RVR Serial Number | |
| Date of testing | | Notes | |
| *Detailed failure description for RMA | | | |

To be filled in by RVR After Sales Department

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|---------------|--|------------------------|--|
| N° RMA | | <u>Technical notes</u> | |
|---------------|--|------------------------|--|

**Please attach the present form to the shipping documents and print RMA number legibly on the package.
 Package without RMA form and number will not be accepted.**